



**PUBLIC** 

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## **Configuring Business Scenarios**



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### 1 Introduction to Business Scenario

This content is intended for users to enable pre-delivered business scenarios. It describes the steps to activate the scenario and provide links to best practises of various business scenarios.

Business Scenarios are pre-delivered standard scenarios to support business processes between SAP SuccessFactors and other SAP systems. SAP SuccessFactors has certain pre-delivered scenarios that can be enabled and configured as needed, using a set of parameters. You can also add custom fields or change the mapping of these fields.

Here's an overview of building and configuring Business scenarios.

# Activate and Configure Scenarios

- o Business Scenarios are visible in the Admin Center.
- o You can activate or deactivate any scenario.
- o You can edit a scenario to configure it.

# Monitor and Maintenance

- Regular monitoring of the Business Scenario in the Execution Manager.
- Maintenance of the scenario like adding new fields, change mapping, and so on.

## 2 Allowing Access to Business Scenarios

Give administrators permission to access and configure various business scenarios.

### **Prerequisites**

Before you enable *Business Scenario*, make sure you first grant following permissions:

- 1. Integration Center permission: Administrator Permissions Manage Integration Tools Access to Integration Center
- 2. Execution Manager permission: Administrator Permissions Admin Center Permissions Read Execution

  Manager Events and Read Execution Manager Event Payload

### Context

An admin should be able to assign the new permission to the role in the Role-Based Permission to access the business scenario page. The access required is controlled by certain role-based permissions and should be assigned to required users, like admins, managers, employees and so on.

### **Procedure**

- 1. Go to role-based permissions and select the role you want to edit.
- 2. Go to Administrator Permissions Manage Integration Tools Access to Business Scenarios 1.

### 3 Configuring Business Scenario

Learn how you can activate a scenario, configure and save it. Once saved, you can disable it if you wish to run the changes later.

#### Context

Pre-defined scenarios are available in the *Business scenario* page of the application, where you can configure some fields, and the remaining are uneditable fields which are fixed by SAP SuccessFactors.

### **Procedure**

- 1. Go to the Admin Center.
- 2. In the Tools Search, enter Business Scenarios.

You will see a list of scenarios.

- 3. Click *ON* to activate the scenario and edit the settings.
- 4. Once enabled, you can edit the scenario to configure it. Only scenarios which are switched ON can be edited.

Editing a scenario guides you through a workflow with the required configuration steps. The configuration steps are determined dynamically by various parameters such as *Source*, *Destination*, *Format*, *Trigger*, and so on. Only fields which can be configured are editable and all other fields are read only.

Last Modified date reflects the last changes done to the saved scenario.

5. Click Save to save the scenario. Once the scenario is saved, the integration definition is saved on the specific customer tenant.

Following are some of the additional actions you can do on each scenario:

- **Delete**: You can delete all the saved scenarios by clicking on the delete icon. If any scenario is deleted, then the application will display the original scenario before saving the changes.
- Switch Off: The scenarios which are switched on can be switched off. This will also disable the edit button. Let us consider an example where you want to switch on a particular scenario, configure and save it and later wish to disable it. In such case, switch off option will retain all the configurations done and will be visible if this scenario is switched on again.
- **History**: You can view the audit log history and view the changes done on each integration.
- Last Modifed: Last modified reflects the last changes done to the saved scenario.

### 3.1 List of Business Scenarios

Here's a list of various business scenarios in SAP SuccessFactors.

Clicking on the respective link will provide more information on each business scenario.

Name and Description	More information
Bank Data Replication from S/4HANA Cloud to Employee Central  Customer can replicate Bank Master Data from S/4HANA to Employee Central using this Integration.	SAP Best Practices Explorer Read the Set-up instructions pdf to configure this scenario.
Company Code Replication from S/4HANA Cloud to Legal Entity in Employee Central  Customer can replicate Company Code from S/4HANA to Legal Entity in Employee Central using this Integration.	SAP Best Practices Explorer Read the Set-up instructions pdf to configure this scenario.
DocuSignEnvelope Status Update  To update the DocuSign Envelope Status in SAP SuccessFactors EmpJob entity once the documents are signed and completed by the recipient.	Business Scenario for DocuSignEnvelope Status Update
EC employee replication to C4C for askhr  For replicating employees from SAP SuccessFactors Employee Central to C4C (Cloud for Customer) for askhr (EC Service Center) application.	Business Scenario to replicate employees from SAP Success- Factors Employee Central to C4C for askhr
Person GUID Export  Export Person GUID and Person_ID_External for customers who have not implemented the standard integration mechanism and need to sync these required fields.	Business Scenario for Person ID Connector
Integrating Cost Center from SAP Master Data Integration to EC  To read Cost Center data from SAP Master Data Integration and replicate the same to SAP SuccessFactors Employee Central.	Setting Up the Cost Center Integration
Workforce Replication from EC to SCP Master Data Integration  To write Workforce data from SAP SuccessFactors Employee Central to SAP Master Data Integration.	Setting Up the Workforce Integration

Name and Description	More information	
Job Classification Replication from Employee Central to SAP Master Data Integration	Integrating Job Classification from Employee Central to SAP Master Data Integration	
To replicate Job Classifications from Employee Central to SAP Master Data Integration.		
Organizational Unit Replication from Employee Central to SAP Master Data Integration	Integrating Organizational Units from Employee Central to SAP Master Data Integration	
To replicate Organizational Units from Employee Central to SAP Master Data Integration.		

## 4 Change History

Learn about changes to this guide in recent releases.

### 2H 2023

Type of Change	Description	More Info
Changed	We have moved the Change History to the end of the guide.	Introduction to Business Scenario [page 3]

### 2H 2021

Type of Change	Description	More Info	
Changed	We've removed content for the Real- time User Account Sync from SAP		
	SuccessFactors to SAP IPS bus		
	nario as it is not available in the	applica-	
	tion.		

### 2H 2020

What's New	Description	More Information
Added	To replicate Job Classifications from Employee Central to SAP Master Data Integration.	List of Business Scenarios [page 6]
Added	To replicate Organizational Units from Employee Central to SAP Master Data Integration.	List of Business Scenarios [page 6]

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